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Pennaeth - Melanie Ferron-Evans B.A.(Joint Hons) MSc. N.P.Q.H - Headteacher

19 June 2017

Dear Parent/Guardian

Message Service Change

The school will soon be changing to its text message service from Parentmail to a company called 'The Contact Group'.

The new text and email service is branded 'Call Parents' and we have also invested in an additional service for attendance.

As Parent/Guardian you **do not have to do anything** as all information will automatically be updated.

As currently, if you have changed your mobile or landline telephone number please let school know.

The text message will show up as **RhiwabonSch** on your telephone so you know clearly who it is from.

For attendance the new service will be able to issue a text/email to you to indicate if your child is absent from school and it will allow you to respond directly with the reason for absence.

This will make reporting any absence much quicker and easier for you and is free of charge to you.

Yours sincerely

Mrs Ferron-Evans
Headteacher

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